



Tempo Select

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2007



Introducing Tempo Select

Welcome to Tempo Select which is all about luxury, service and choice. In this brochure we present our luxury travel ideas for discerning travellers – including carefully selected hotels and touring packages where attention to detail is reflected in refined service, lavish accommodation, and exciting dining and leisure choices.

Our recommendations have been carefully made by Tempo Holidays' team of product managers. The results are sometimes eclectic, consistently worthy of consideration, and always among the finest that each destination has to offer.

Product managers have played a pivotal role in the 17 year history of Tempo Holidays. They travel extensively to select the many products which appear in our eight destination brochures covering much of Western, Central and Eastern Europe, North Africa, the Middle East, India and selected Asian cities, and Latin America – almost fifty countries in total.

They also work very closely with our carefully chosen local representatives, who in turn, play a vital role to support and enhance your travel experience. Importantly, our representatives are on hand to assist you to amend your arrangements should the unexpected occur during your travels. The knowledge that professional assistance is just a local telephone call away in times of need is always a great comfort and reassurance.

Turn the pages and dream about the good times - and the sumptuous experiences which await your pleasure. But remember, this selection is just the beginning. Ask your travel agent to contact our knowledgeable and experienced reservations consultants for more suggestions to create your own individually tailored arrangements and complete a dream itinerary.

Be tempted by Tempo Select. Be reassured by Tempo Holidays' knowledge and service.

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Shangri-La Singapore

Lush green palms, fastidiously maintained gardens and finely manicured lawns create the impression of an hotel far from the busy heart of Singapore. However, The Shangri-La Hotel & The Valley Wing – its exclusive sanctuary – are just a few minutes away from Singapore's main commercial and shopping areas. Gleaming cream marble walls and glistening gold and crystal chandeliers suspended from lofty ceilings have become hallmarks of Singapore's Shangri-La Hotel and an underlying constant that epitomises the style and grace of one of Asia's very finest hotels. Staying in The Valley Wing builds on the hotel's fine traditions and enhances the experience with the largest and most luxurious guestrooms in all Singapore.



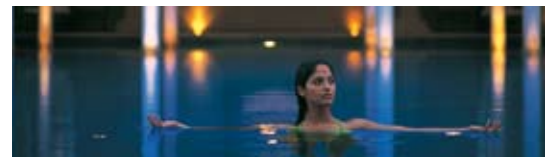


The Oberoi Amarvilas

Surrender to the Oberoi Amarvilas' opulence in Agra. Let the cool air soothe and refresh you and prepare the senses for the most exhilarating sensation of all – your first glimpse of the Taj Mahal – the greatest monument to love the world has ever seen.

Wake up to the sun's rays lighting its graceful domes, take a dip in the pool and steal another glimpse as the white marble glistens in the noon day sun. And, allow your thoughts to drift to higher places as the Taj transforms in the romantic twilight.

The Oberoi Amarvilas – a masterpiece with its own private view of the Taj Mahal.

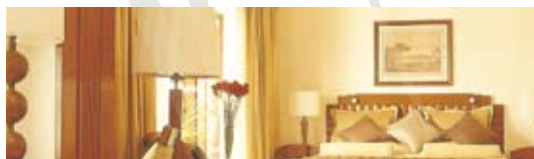


The Imperial

Rewind to New Delhi in 1911 when the British commissioned Sir Edwin Lutyens to create a new capital for their Indian Empire. Lutyens' plans for the city included a fine hotel and The Imperial was created.

Times change, and great hotels change with them. Today's visitors step behind a subdued colonial façade to appreciate a careful restoration which has preserved the rich and colourful heritage of the British Raj within an exquisitely elegant modern hotel for discerning travellers.

Importantly, The Imperial remains truly unique as the most convenient address at the ceremonial heart of the grandest city in modern India.





Rambagh Palace

A former residence of the Maharajah of Jaipur set within 47 acres of landscaped gardens becomes a magnificent palatial retreat for guests. Private royal chambers have been transformed into Grand Royal Suites, and the original grand ballroom is now an excellent restaurant where fine Indian cuisine is served.

Beyond the walls of the palace, the exciting 'Pink City' of Jaipur and the princely state of Rajasthan await discovery. Visit museums where the exotic treasures of former maharajahs are displayed, climb the steep slopes of Amber Fort on the back of an elephant, and see villages where life goes on much as it has for centuries.

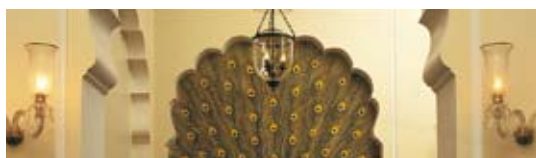


The Oberoi Vanyavilas

Oberoi Vanyavilas Ranthambore is India's leading luxury resort on the edge of the famed Ranthambore National Park - a Project Tiger reserve in Rajasthan.

Air-conditioned luxury tents with finely embroidered canopies, beautifully appointed bathrooms and private walled gardens provide a perfect setting to relax in between visits to the nearby sanctuary in search of wildlife - including the famous Royal Bengal tiger and the elusive leopard.

Oberoi Vanyavilas offers a highly personalised service where guests choose to dine in the Main Dining Room or the al fresco Inner Courtyard. Ranthambore is set in the tranquil Rajasthan countryside - 2.5 hours from Jaipur by private car.





Burj Al Arab

Imposing from the outside, breathtaking on the inside, the Burj Al Arab is immediately recognisable with its finely sculptured glass tower resembling the billowing sails of an Arabian dhow.

Burj Al Arab dominates the Dubai skyline from its own man-made island in the Arabian Gulf. A causeway links it to the city, and the shifting sands of the deserts beyond.

Discover the famous gold souks where all that glistens is surely gold! Or, relax and savour dinner on board an all glass boat as it glides along the famous creek through stunning, modern Dubai. Burj Al Arab and Dubai are set to surprise!



Madinat Jumeirah

Madinat Jumeirah is a stunning resort of meandering walkways, elegant domes and breath-taking seascapes. It rises from the sands at trendy Jumeirah Beach, Dubai and comprises three properties:

- Mina A' Salam is a grand boutique hotel, richly adorned in Arabic decorations. Each of the extremely comfortable guestrooms and suites boast balconies with Arabian Gulf views.
- Al Qasr conjures images of a Sheikh's summer residence, with all the trappings of a modern luxury hotel.
- Dar Al Masyaf is styled after Arabian summer courtyard houses where guests can take one room or an entire house making these exclusive residences perfect for small groups or families.

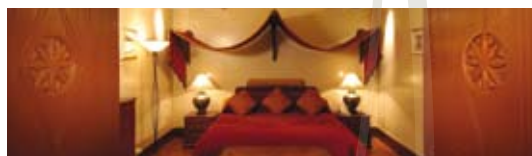


Jumeirah Beach Hotel

Dubai's premier lifestyle destination is set on the shores of the Arabian Gulf and built in a startling shape that mirrors a breaking wave.

This ingenious design provides a sense of endless space and light, ensuring every one of the luxury rooms and suites enjoys an unhindered view of the sea through floor to ceiling windows.

Whether you prefer a casual stellar breakfast overlooking the sea, a light leisurely lunch next to the sparkling shoreline, an intimate dinner for two beneath a canopy of stars or in a chic dining room, there is something to satisfy every appetite with a choice between 22 restaurants and bars.



Park Hyatt

The resort hotel Park Hyatt Dubai is a luxury waterfront retreat adjacent to the world-famous Dubai Creek Golf & Yacht Club. It is situated just minutes away from the city centre, world-class shopping and prime business districts. The hotel is a haven of tranquil elegance amidst the vibrant city of Dubai, and the newest addition to Dubai's luxury hotels.

All spacious guest rooms and suites have outdoor patios or terraces with views to the park, marina or creek. Dramatic Moorish and Mediterranean design features in the decor, where muted pastels and natural light complement the elegant interiors.



United Arab Emirates

Emirates' Al Maha Resort & Spa

The silence is deafening and the mood of a Bedouin encampment is all embracing. Experience the delights of the Arabian Desert from the unforgettable Emirates Al Maha Resort & Spa – a luxurious man-made oasis where every suite has its own private pool.

Be at one with nature. Observe the rare Arabian oryx or the shy gazelles make their way across 225-square kilometres of sand dunes. A sanctuary of peace and calm awaits your pleasure in a conservation reserve set aside to protect a fragile environment just beyond the magical world of Dubai.



Emirates Palace

This enchanting landmark hotel is decorated with acres of gold leaf and the finest marble. All rooms and suites provide guests with uncompromising indulgence and feature a decor with a masterful blend of Arabian regal splendour and the latest technology. Dining and leisure choices are well catered for with a wide variety of fine restaurants, two swimming pools, two fitness and wellness centres and a private beach.

Emirates Palace is located near major business quarters, shopping malls and local attractions. Swift transfers provide easy access from Abu Dhabi (38 km) and Dubai International (180 kms) airports.





The Chedi Muscat

Situated on the stunning Boushar Beachfront in Oman, where crystal Gulf waters mirror images of glorious mountain ranges, The Chedi Muscat is an oasis of mysticism and luxury.

Simple elegance, stylish furnishings and subtle bursts of vibrant hues - characteristic of traditional Omani architecture - distinguish an ageless charm, which the hotel exudes. All the exquisite rooms and suites offer exclusive access to turquoise pools bordered by cosy cabanas, a water garden, and a private stretch of sandy shore.

Facilities include a choice of restaurants, spa, private beach, two swimming pools, flood-lit tennis courts and poolside cabanas.



Shangri-La's Barr Al Jissah Resort & Spa

With soaring mountains, vast deserts and panoramic beaches, The Sultanate of Oman embodies the romance and mystique of Arabia. The nearby forts of Jalai and Mirani are a Portuguese legacy, and the Sultan's Palace in Old Muscat a monument to the region's artistry.

Oman plays host to Shangri-La's Barr Al Jissah Resort & Spa – the most exciting all-in-one resort complex in the Gulf where guests enjoy heritage, cuisine and cultural shows. Freeform and infinity-edged swimming pools are linked together by a lazy river. Tennis courts, water sports and diving are some of the great leisure choices.





Four Seasons Nile Plaza

This spectacular hotel rises on Cairo's Corniche. One of the most appealing aspects of the hotel is its views over the magical Nile River. These may be observed from many areas including the fitness and wellness centre, and the wide selection of restaurants - Cantonese, Lebanese, Italian and a steakhouse.

Generous guest rooms and suites feature contemporary bright interiors, natural wood finishes and chic, comfortable furnishings. All rooms offer panoramic views, across the Nile to the island of Zamalek or towards the 12th-century Citadel.

Indoor and outdoor swimming pools, a gymnasium and a spa and wellness centre are among the leisure facilities.

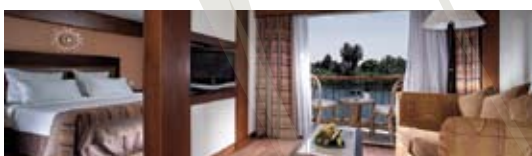


Sonesta Star Goddess

Cruising the timeless Nile aboard the five-star Sonesta Star Goddess is a luxurious and effortless way to see Egypt. Enjoy the time aboard and stay in a well appointed suite with your own private terrace. Savour buffet breakfasts and lunches in the restaurant which becomes an elegant setting for a la carte dinners.

Relax over cocktails and barbeque specialities at The Sun Deck Bar and watch the world drift by with panoramic views of the river.

Your Nile cruise sails between Luxor and Aswan. Daily guided excursions depart from the ship for the famous sights.

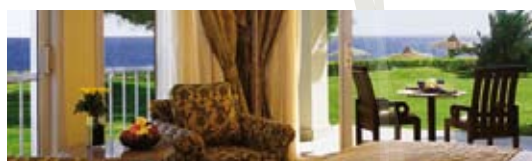




Ritz Carlton

This Red Sea resort at Sharm El Sheikh is set within 100,000 square metres of lush tropical landscape on the southern tip of the Sinai Peninsula. It offers a secluded family-friendly retreat which reflects a warm and relaxed ambience with landscaped gardens, beach, house reef, sparkling pools, cascading waterfalls, a duck pond, and a lazy river.

A wide choice of formal and casual restaurants offer choices between authentic Italian flavours, spicy Asian dishes, palatable Middle Eastern delicacies, and other international cuisines. The resort capitalises on its Red Sea location to offer a number of exciting underwater adventures. Elaborate desert safaris are also readily available.



The Oberoi, Sahl Hasheesh

The Oberoi, Sahl Hasheesh near Hurghada, is a secluded luxury resort with a private beach on 48 acres along the Red Sea coast where marine life, white sand, aquamarine waters and colourful fish come together.

The architecture reflects the style of the region, resplendent with domes, arches and columns. Peace and privacy pervade this all-suite resort, with private courtyards complemented by soothing interiors and luxurious bathrooms.

Exciting indoor and al fresco and dining options, a beautiful swimming pool and a range of spa, pool and fitness facilities await your pleasure.



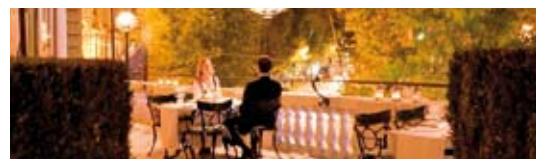


Hotel Majestic

The Hotel Majestic has occupied a prestigious place in the heart of Rome since 1889. It has the honour of being the first of the luxurious hotels on Via Veneto, and is housed in one of the Eternal City's most beautiful buildings, Villa Ludovisi.

And, when it comes to location, the hotel is situated within walking distance of the Trevi Fountain, the Gardens of the Villa Borghese and the elegant boutiques of Via Condotti. The Spanish Steps, with the nightlife of the Piazza di Spagna is nearby.

The restaurant, La Veranda welcomes lovers of Italian cooking in a stylish and warm atmosphere, among antique mirrors and Art-Nouveau stucco.



Grand Hotel De La Minerve

Entering the lobby of the Grand Hotel de la Minerve is a breathtakingly experience with stained glass ceilings and antique furniture to catch the eye.

This five star deluxe hotel is located within a magnificent building dating from 1620. It enjoys a prime position in one of Rome's most fascinating squares, between the Pantheon and the Church of Santa Maria Sopra Minerva.

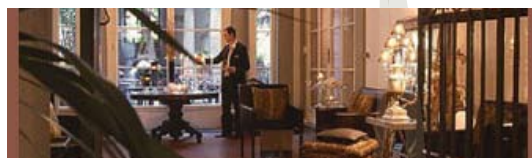
The intimate La Cesta Restaurant offers excellent Mediterranean, Italian and international cuisine. In summer, the rooftop terrace is perfect for leisurely drinks or dinner with views over historic Rome.



Hotel Relais Santa Croce

The famous Relais Santa Croce is housed within the eighteenth-century Ciofi-Jacometti Palace and offers high quality comfort, luxury and refinement in the heart of town.

From the front door, it's an easy stroll through the historic centre of Florence to the Santa Croce Basilica and the Bargello where the most famous masterpieces from the Italian Renaissance are displayed. Toward the Arno, there's the splendid Piazza della Signoria with the Uffizi Gallery and, a little further ahead, the picturesque Ponte Vecchio. See the Duomo (Santa Maria del Fiore) and the famous square bell tower designed by Giotto and covered with white, green and red marble.



Hotel Danieli

A magnificent atrium, a golden staircase, a palace in Venetian Gothic style and the spell of magical, enchanting Venice come together at the Danieli Hotel.

The Hotel Danieli is the former residence of the Doge Dandolo and dates from the 14th century. Its public areas feature silks woven with gold and silver threads, sumptuous damasks and frescoed ceilings. Every guest room displays exquisite décor and a careful attention to detail.

Dining on the terrace is a surreal pleasure with traditional Venetian flavours and captivating views of the lagoon. Staying at the Hotel Danieli is an unforgettable experience.





Hotel Splendido

The Hotel Splendido enjoys a magnificent setting within beautiful gardens and woodlands, and overlooks Portofino's colourful harbour which is usually crowded with fishing and pleasure craft. It has entertained guests as diverse as the late Duke of Windsor and Rod Stewart.

Well appointed rooms and suites feature an elegant traditional style decor, and best of all, most offer magical 'to die for' sea views.

There is a range of indoor and al fresco dining alternatives, three bars, swimming pool, tennis court, and a health and wellness centre. Golf is available nearby at one of Italy's oldest courses.



Piedmont Wines & Portofino

Enjoy the freedom of a rental car and take off from Milan to explore the famous wine regions in the Piedmont countryside.

Along the way you'll meet cellarmasters and enjoy tastings at Barolo, Barbaresco and Barbera. You'll discover the pleasures of eating gorgeous Italian food on a terrace overlooking the gentle hills of Langhe. And, there's time to take a magical boat trip to Cinque Terre and Cristo degli Abissi during a two night stay in spectacular Portofino – the resort of the famous.

Great wines, delicious foods and great places to stay, plus maps and 24hr assistance – perfect!



Castello Leopoldo

Can you imagine staying in a castle dating back to the 16th century in the hills surrounding Campiglia Marittima in Tuscany, within one hour's drive of Pisa?

This romantic-style building, with ancient charm and original architectural features, offers enchanting views over a valley and, on clear days, the island of Elba. The furnishing and the decorations are in noble Tuscan style dating back to the late 16th century.

Guests enjoy a well-kept terraced garden, fenced swimming pool with dressing-room, little Jacuzzi and gym equipment, a covered terrace for outdoor meals, and maid service. (Cook service is available by arrangement).



Volpaie

Here's a chance to get away from it all at Volpaie, a stone-built country house in the middle of the splendid Valdichiana landscape - 10 minutes from Cortona, a characteristic historic Tuscan town

This two level house has been recently restored and is decorated in an elegant, local style. With three bedrooms, two bathrooms, living space and a well-equipped kitchen, it could be perfect for a family or a group of friends. To ensure peace and quiet, it is set on a country road and has a well maintained garden and swimming pool offering majestic views over the valley.

Tempo Holidays has a wide range of villas to suit your holiday style.





Hotel Caruso

Ravello village is situated on a rocky crag some 350 metres above the sea in the mountains above Amalfi. It is regarded as one of the most picturesque and romantic on the famed Amalfi Coast. From here, narrow alleys carved between stucco-fronted houses and a deluge of steps, will guide you to the Hotel Caruso.

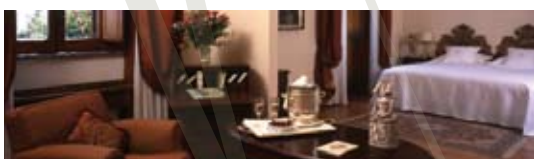
The hotel has great views and spacious rooms - each splendidly restored. Traditional Neapolitan cuisine and regional Italian dishes are specialities. The Poolside Bar is perfect for those who prefer to relax with a light lunch by the panoramic heated pool.



Hotel San Domenico Palace

This former 14th century monastery in Taormina, offers views of incomparable beauty. Historical patrons such as Wagner and Guy de Maupassant found inspiration in the hotel's gardens, where fragrant orange blossom, rose and jasmine bloom in striking contrast against the snow-capped backdrop of Mount Etna.

Dining is part of the pleasure with traditional cuisine available at Les Bougainvillèes. In season, gourmet cuisine is available at Principe Cerami and luncheon seafood and Sicilian specialities at the poolside restaurant, Giardino dei Limoni.



Swissôtel The Bosphorus Istanbul

This hotel is superbly situated in the centre of Istanbul on the European banks of the Bosphorus. It offers commanding views over the city, and its spacious gardens have the distinction of once belonging to the Dolmabahçe Palace - the last residence of the Ottoman Sultans.

Most guest rooms and suites offer spectacular views. There are 16 diverse restaurants, bars and lounges.

Guests relax in the Bosphorus Spa & Wellness Centre with indoor and outdoor pools, Jacuzzi, gym with cardiovascular equipment, sauna, solarium and traditional Turkish bath with massage services.



Four Seasons

Incredulously, this hotel was created from a century-old neoclassic Turkish prison in the core of this fabled city of Istanbul. However, these days you'll be pleased to learn that there is no trace of the prison in this boutique-style hotel with guest rooms and suites that frame an open courtyard. There is a pleasant restaurant and lounge bar area, dry sauna, fitness centre (without pool) and massage facilities.

Importantly, the hotel enjoys a lovely, peaceful location in a leafy side street a few steps from the Blue Mosque and Topkapi Palace, where there are shopping and dining opportunities.





Grande Bretagne

Crowned kings and princes, heads of state, business tycoons, prominent names in literature and the arts, and famous actors and film stars have been among the guests to stay at this hotel since it opened in 1874.

Following extensive renovations and restoration in 2003, this grand lady offers a new age of excellence to discerning travellers who seek the best location in Athens, opposite Syntagma Square with its traditional Evzones guards.

The Grande Bretagne offers excellent rooms and suites with double glazing, indoor and outdoor swimming pools, impressive spa and wellness treatments, and three fine atmospheric restaurants serving the best Greek and international cuisine.



King George Palace

Located on Athens' Syntagma Square, the King George II Palace was originally a small urban palais. Later, it became the prime minister's residence before being converted into an hotel. One of its first guests was King George II, who became a frequent visitor.

A complete renovation has restored the King George Palace's original glamour. Advanced technology brings a completely controlled environment: fully sound-proofed rooms, adjustable lighting calibrated to complement natural light, advanced climate control and ventilation and fast internet connections.

The Tudor Restaurant offers a unique blend of Greek and international flavours and impressive views of Athens and the Acropolis.



Mykonos Grand

Is this the perfect location on the Greek island of Mykonos?

The Mykonos Grand has earned a reputation for fine service. It stands proudly high above its own private beach, some four kilometres from Mykonos Town. And, many of its rooms and suites offer balconies with delightful sea views.

Dining is one of the pleasures – with a formal a la carte restaurant, magnificent buffet breakfasts overlooking the sea and a pool restaurant which is perfect on those warm summer days.

For the fitness-conscious, there are squash and tennis courts, a gymnasium and fitness centre, and a welcome Jacuzzi.

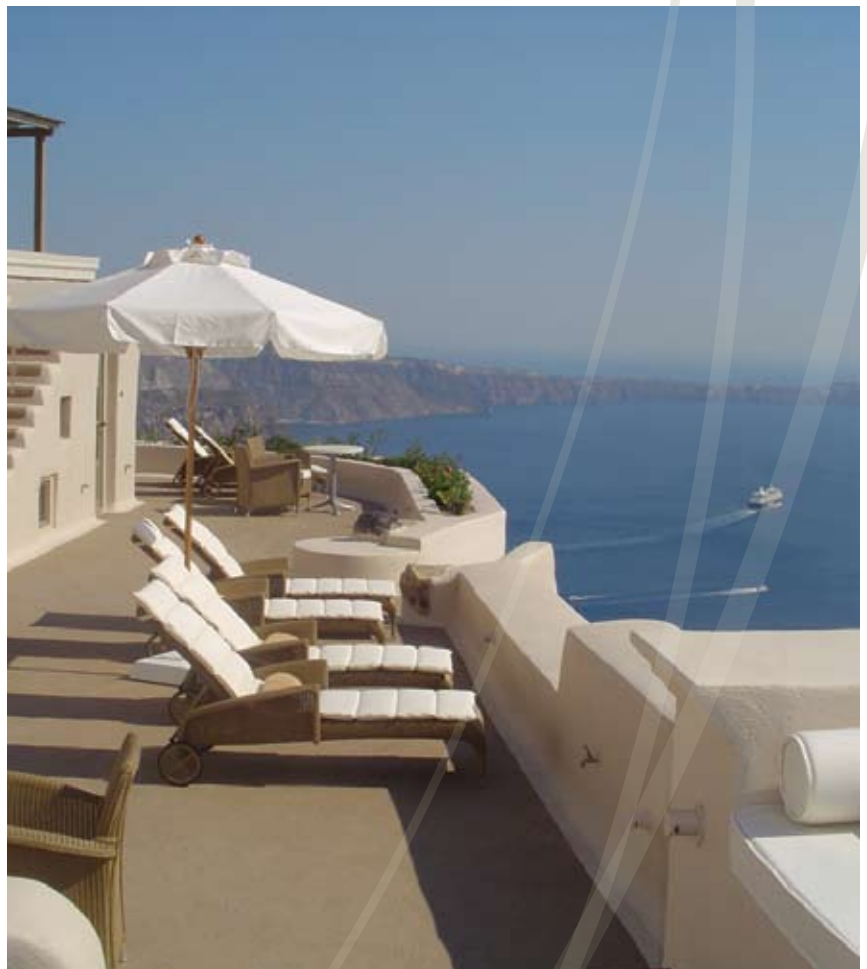
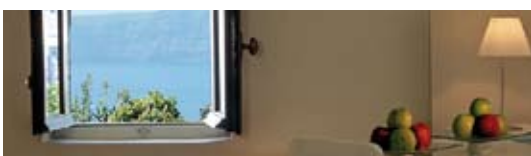


Icons

The magical island of Santorini is less than an hour's flight from Athens, but a lifetime away from the rigours of everyday life.

Icons has a prime position on the cliff face, 300 metres above the sparkling waters of the Aegean. It offers an intimate atmosphere where guests enjoy deluxe traditional-style accommodation in cool, secluded rooms carved into the cliffs; and stunning caldera views from the infinity swimming pool and sun decks which cascade over five levels.

Deluxe rooms have private indoor pools. Dining choices include casual meals from the pool-restaurant, or a la carte candlelit dining with those unforgettable caldera views.

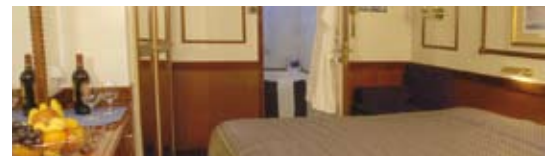
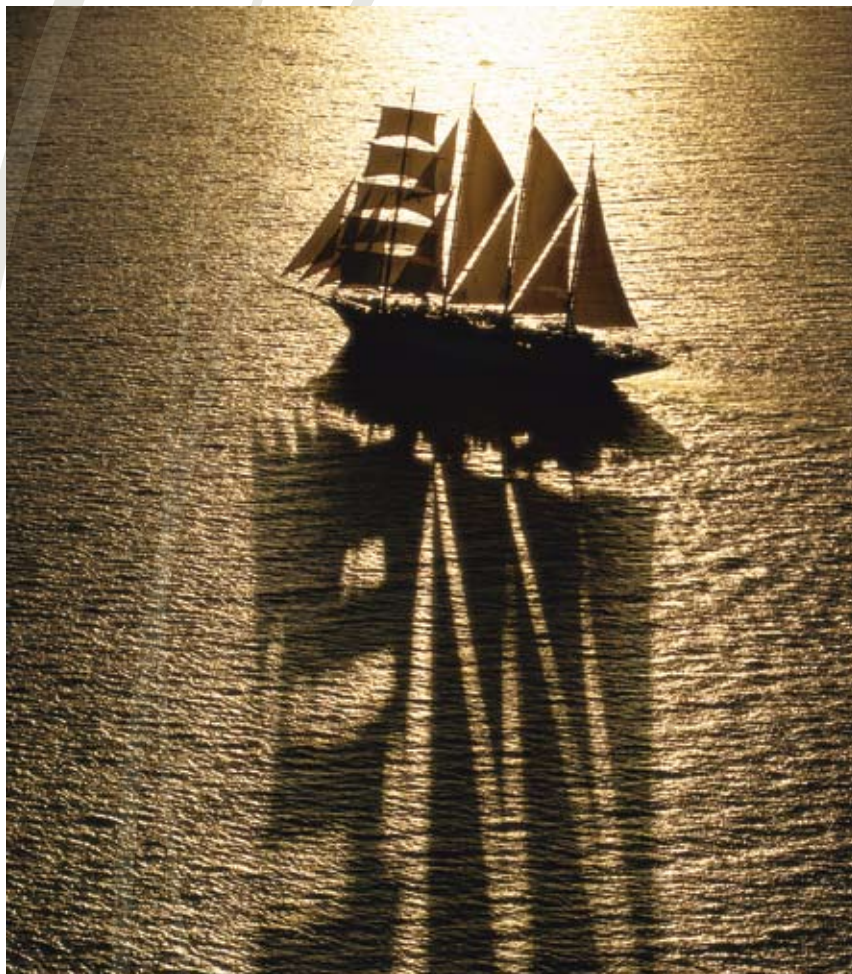


Star Clipper

The 115-metre Star Clipper was modelled on the tea clippers of old, and continues the finest traditions of the sea with the latest modern amenities including stylish comfortable cabins, fine dining in a casual restaurant, and friendly attentive service in intimate surroundings.

Star Clipper plies the warm Aegean waters during the European summer on relaxing 8 day cruises from Athens (Piraeus). Her cruises offer a choice between the northern and southern groups of the Greek Cycladic islands, and select ports on the Turkish coast. Popular, longer itineraries are easily created by incorporating both island groups.

Cruising the Aegean is a relaxing and effortless way of visiting charming less-frequented ports of call.



Royal Clipper

Imagine a luxurious cruise with the wind billowing through the sails high above the teak deck, and the waves gently lapping against the hull of the magnificent Royal Clipper as she sails the shimmering waters between Venice and Rome (Civitavecchia).

Enjoy visits to beautiful Croatian, Greek and Italian ports – including the magical walled city of Dubrovnik, lavender-scented Hvar once-prized by the ancient Venetians, picturesque Corfu, and romantic Capri.

In between exciting ports of call Royal Clipper pampers her guests with spacious well-appointed cabins, fine dining in a casual, yet sophisticated atmosphere.



Plaza Athénée Paris

This luxurious haven is found in the chestnut tree-lined avenue Montaigne, nestled between the Avenue des Champs Élysées and the Eiffel Tower.

Behind the French doors and delicate balconies festooned by red flowers, you'll discover a world where the luxury of choice is celebrated. Where rooms and suites are decorated in art deco or classical styles, and the attention to detail extends to a choice between six types of pillows. Naturally, choices extend to the fine traditions of Parisian gourmet dining within five magical restaurants.

Famous fashion houses are just a stroll away – that is, if you can bear to leave the elegantly cosy ambience of the Hotel Plaza Athénée Paris!



Hotel Scribe

Contemporary chic has been delicately blended with the timeless charm of a private Parisian mansion in the recent renovations to the Hotel Scribe – one of Paris' favourite hotels, located near the Opera, Louvre and Place de la Concorde.

Checkerboard stone tiles, fluted columns and large crystal chandeliers set the mood in the spacious lobby and parlours, while guestrooms are decorated in a classical style with modern touches including flat screen television and WiFi connections.

Le Scribe's gourmet restaurant, Les Muses is listed in the best Parisian guidebooks as one of the city's finest.





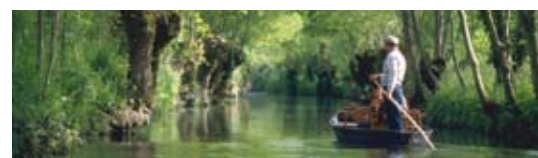
Loire Valley Touring

A sleek, modern TGV swiftly transports you from the bustle of Paris to the bliss of the Loire Valley. At Tours your chauffeur awaits.

The scene is set. The magic of the Loire Valley unfolds on a privately tailored programme.

Enjoy private tours of fairytale-like châteaux and manicured vineyards fashioned by the extravagant opulence of the pre-Revolution era. Visit vast labyrinths of cellars and sip famous vintages and dine in intimate restaurants to savour world famous cuisine.

Live a little – explore a lot in this former playground of French royalty with gentle boat rides along the meandering Loire River, lessons in traditional cooking, bicycle rides, hot air balloon rides and helicopter flights.



Luxury Barging

A field ablaze with sunflowers in Provence, a hilltop chateau in the Rhone Valley, and all the time in the world to savour the beauty of the Burgundy countryside are tempting options on luxury barging holidays.

Explore at a gentle pace while an attentive onboard crew take care of you. Choose from 7 day sailings through the Burgundy, Provence or Canal du Midi regions. Well appointed air-conditioned vessels offer on board meals including candle-lit dinners, wines, shower facilities and use of bicycles. There's even an air-conditioned van and driver for sightseeing.

Join a barge cruise or charter a vessel with a group of friends – the choice is yours.



Hotel Sacher

The Hotel Sacher is a Viennese institution - as much part of the city as the Opera House, the Prater ferris wheel, the Ficker horse carriages & the Lipizzaner horses.

'The Sacher' combines contemporary Viennese comfort and luxury with the charm and feel of the old Habsburg monarchy, echoed in elegant furnishings, selected antiques and a famous collection of paintings. Stylish materials lend each room a unique charm.

The Sacher is also home to the Original Sacher-Torte, a decadently rich chocolate cake which was invented at the Original Sacher Café - another sound reason to choose Vienna's finest hotel and café!



Hotel & Spa Rogner-Bad Blumau

Austria's unique wellness and design hotel is nestled in the gently rolling hills at Bad Blumau, approx. 60 kms from Graz. It claims to be the world's largest habitable work-of art, and promises unforgettable experiences of well-being in a unique ambience.

Unrestricted shapes, grass-covered roofs and facades in the colours of the rainbow transform this modern hotel into a fairytale world for all senses. Comfortably warm indoor and outdoor hot pools fed by the Melchior spring, a fresh-water wave pool, sauna, and the new Vulkania® hot spring make your bathing day very special.





Royal Tour of Germany's Castles

Is this your dream European tour? Imagine using a chauffeur driven car and staying in some restored castles during a glorious seven night tour.

The dream becomes reality at Frankfurt and builds through the vineyards of Rudesheim, along the Rhine, and the magical Romantic Road. Discover the medieval walled city of Rothenburg where little has changed in 400 years.

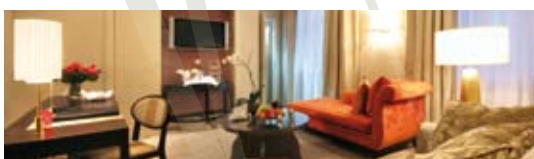
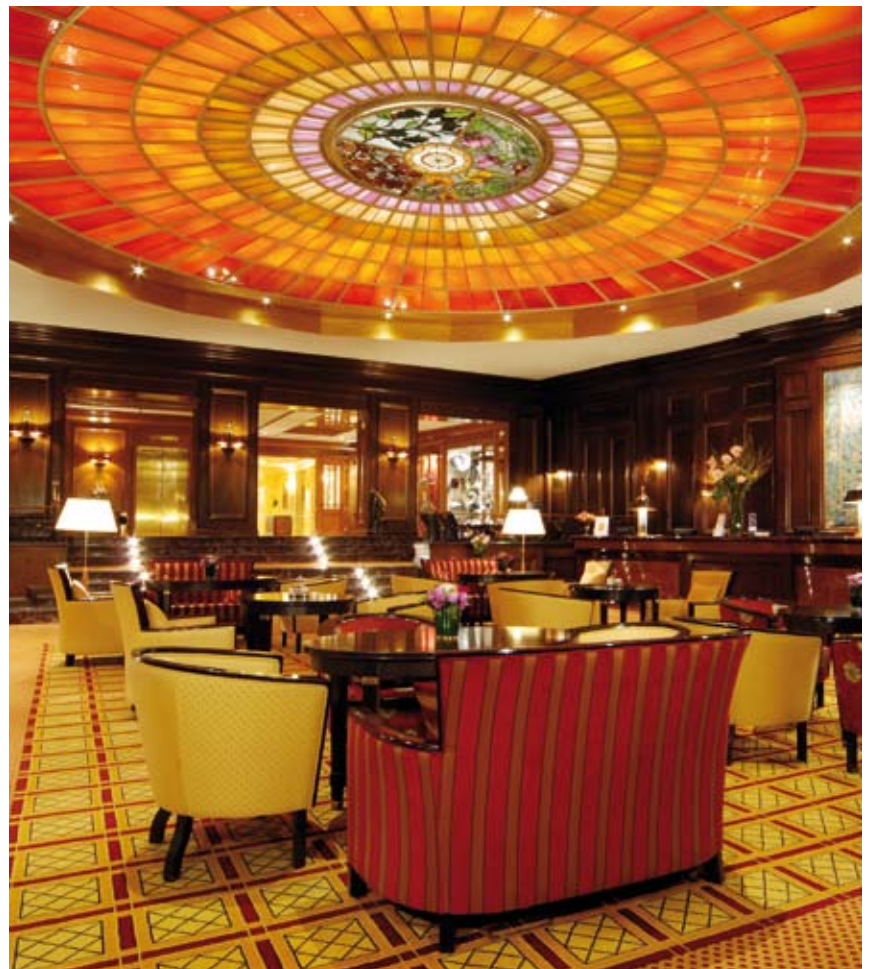
See famous castles like Nymphenburg and Neuschwanstein. Drive into the Alps for Eagles' Nest and Austria's beautiful Salzburg with its Mozart associations. End the tour at Munich or Frankfurt.



Hotel Vier Jahreszeiten Kempinski München

Hotel Vier Jahreszeiten is Munich's first address for discerning travellers seeking a grand hotel in a central location – ideal for shopping, visiting the Opera or the city's myriad attractions. The hotel's lobby is a meeting point for city society and popular for English afternoon teas.

The Restaurant Vue has a pleasant bistro atmosphere where outstanding service and international cuisine is combined with regional influences. Max Private Vinobar is a unique combination of vinothèque, bistro, lounge, restaurant and bar for discerning diners and wine lovers.



Kempinski Bristol Berlin

The Kempinski Bristol Berlin is the 'grand dame' among Berlin hotels with an unmistakably eye-catching semi-circular swung façade.

The hotel prides itself on an immense love of detail, and the ever-present but unobtrusive willingness to make each guest feel totally comfortable and at ease. Elegant rooms in a classic-modern style meet the highest standards, while suites revel in an exceptional exclusiveness and functionality. The hotel boasts that there has never been a wish it was unable to fulfil.

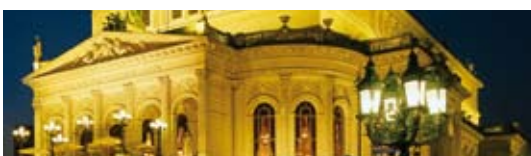
The Kempinski Bristol Berlin believes that the best way of filling the hotel is with excellent cuisine. They describe their dining experience as a wonderful pleasure.



Steigenberger Frankfurter Hof

The exclusivity that the Steigenberger Frankfurter Hof projects with its impressive facade is fastidiously continued through its rooms and suites. Every wish is catered for in spacious and comfortable surroundings, featuring luxurious furnishings and modern communication and entertainment facilities.

The attentive service is as legendary as this Frankfurt hotel itself. French cuisine, newly interpreted local delicacies, and fish dishes are among guest favourites. 'Oscar's – Room of the Stars' is casual with innovative snacks, regional menus and original signatures of celebrities on the walls.





Hotel Claris

Hotel Claris is a luxurious five star hotel in the heart of Barcelona, near the Paseo de Gracia and Gothic Quarter. It offers superb rooms and suites with modern amenities and unique works of art including Indian sculptures and etchings ordered by Napoleon.

The Claris is a fusion – exclusive restaurant, linking the brilliant Andy Warhol's art with exquisite gastronomy and trendy music. There is a choice of bars to match different moods and musical tastes.

During summer, guests enjoy the "dolce vita" with a fantastic view over Barcelona, a dip in the pool, or a candlelit dinner at "La Terraza del Claris".

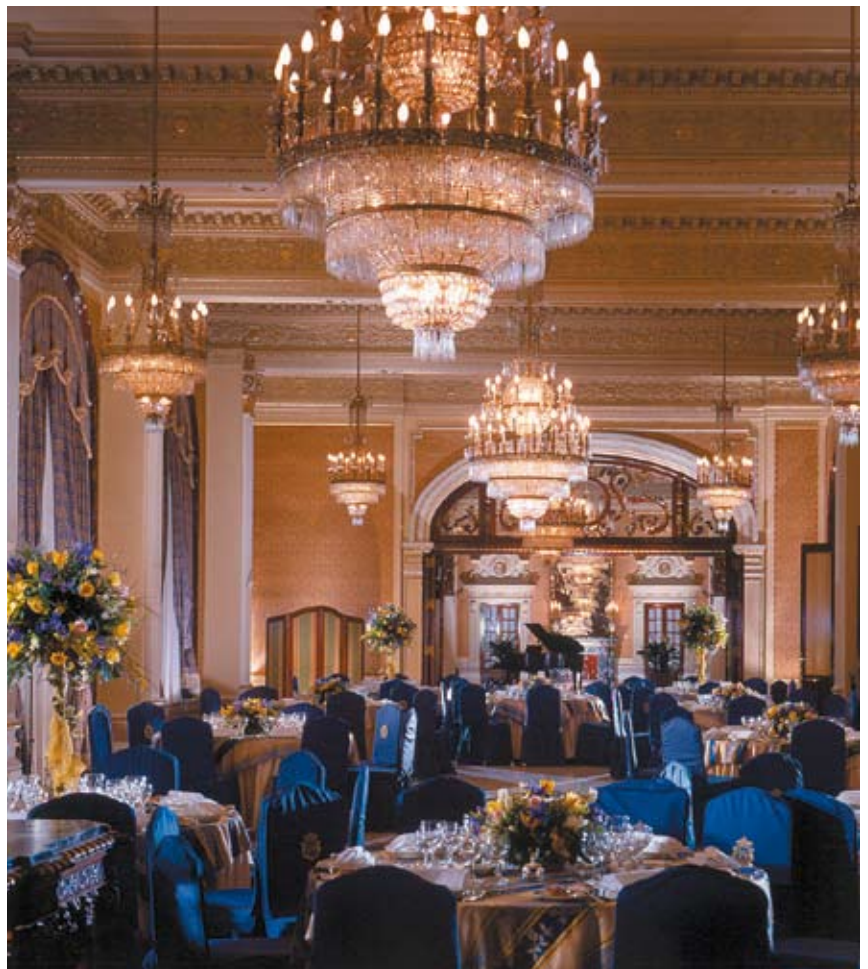
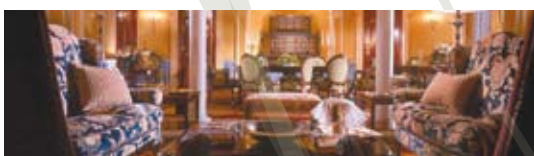


Hotel Alfonso XIII

Hotel Alfonso XIII was commissioned by the King of Spain in 1928 to be Europe's most luxurious hotel. It is located in the historic centre of Seville, near the Guadalquivir River and the famous Santa Cruz Quarter.

All rooms and suites are tastefully decorated in Moorish, Castilian or Classic Baroque styles with walls covered in a blend of colourful silks and linens.

The San Fernando restaurant is situated around a typical Sevillian courtyard where fountains provide a relaxing, romantic background at meal times. An outdoor swimming pool, set within the hotel gardens, is open during summer.



Hotel Lapa Palace

The five star deluxe Hotel Lapa Palace was built in 1870 as the private residence of the Count of Valença. It is set in tranquil gardens, on a hill in the city centre overlooking the Tagus River in Lisbon and provides excellent accommodation.

Air-conditioned spacious rooms and suites have modern amenities and are decorated in Portuguese style. There is an elegant formal restaurant and bar area. A terrace restaurant operates in the summer season. Indoor and outdoor heated swimming pools and a wellness centre with gym are among the facilities.



Private Tour of Arrábida & Palmela Wineries

Enjoy a magical day of Portugal's glorious food and wine with a chauffeur-driven luxury tour.

Visit the original cellars at Jose Maria de Fonseca - Portugal's oldest wine company - where table wines and moscatels are still aged in wood. Pates and alentejano bread accompany the wine tasting.

Enjoy lunch at a modern gourmet restaurant on a wine estate where the degustation menu includes samples of a broad range of exquisite Portuguese dishes.

See Bacalhoa Palace, one of the most famous farms in the region and visit the Palmela Co-operative wine cellars for a tasting accompanied by appetisers.

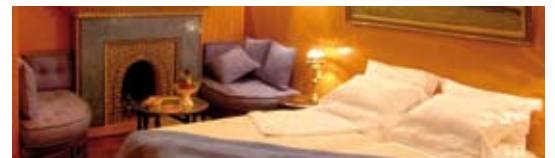




Hotel La Sultana

Behind a plain brass door in Marrakesh lies a tiled entry foyer with bubbling marble fountains and ornately carved dark wood screens. Beyond, mosaic tile and oriental-style carpets lend the ambience of a traditional riad.

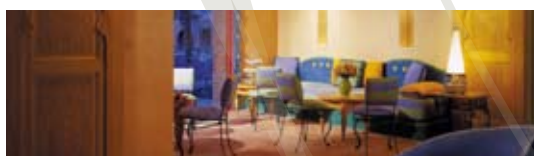
Richly coloured fabrics and cushions, stained glass windows and carved alcoves provide lavish traditional decorations in deluxe rooms and suites. Dining on the roof terrace proves irresistible on balmy nights when lantern-lit tables are laden with tantalising dishes, and views of the exotic centre of town are on offer over the balconies. Mist-filled solariums, suspended gardens, pools and fountains offer opportunities for refreshment and relaxation.



Hotel Le Meridien N'Fis

Welcome to Marrakesh – rich in culture and exotic flavour. Focus on Le Meridien N'Fis which is ideally set in 5.5 hectares of parkland, in a peaceful residential area close to the old city. It overlooks the Andalusian Gardens which are illuminated at night to highlight tinkling fountains and coconut trees silhouetted against the dark sky.

Le Meridien N'Fis has three dining outlets including a Mediterranean restaurant, and a snack bar beside a large outdoor swimming pool. Guests also enjoy spectacular spa facilities and a fitness centre. Conveniently, two of the finest golf courses in Marrakesh are nearby – both with breathtaking views of the Atlas Mountains.



Morocco

Morocco in Style Touring

Explore ancient, mystical imperial cities on an exclusive personal tour which includes a deluxe air-conditioned car, driver and English-speaking guide. Travel at your own pace through Morocco – sometimes rugged and mountainous, at times lush and green.

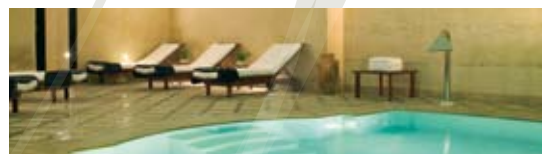
Marrakesh offers bustling souks and Djemaa el Fna Square which bursts into life every evening with jugglers, acrobats, snake charmers, and the delicious aromas from foodstalls. Fez and Meknes have impressive mosques, old medinas, narrow cobbled alleys, spice vendors, traditional medicine stalls and exotic carpet merchants. Choose between five star hotels or riads – traditional-style guest houses converted into intimate and luxurious accommodation.



Hotel Palais Jamai

Experience the flavour of Fez by staying in this converted, historic Moorish-style palace surrounded by superb gardens. Relax in the English-style bar with jazz every evening. Choose from three atmospheric restaurants offering international and French cuisine, traditional Moroccan specialities accompanied by belly dancing, or an informal barbeque buffet on the pool terrace overlooking the Medina.

Recreational services are well found with a fitness centre, hammam, Jacuzzi, massage and sauna facilities. In addition to an outdoor swimming pool, there is a clay tennis court. Golf and horse riding are available nearby.

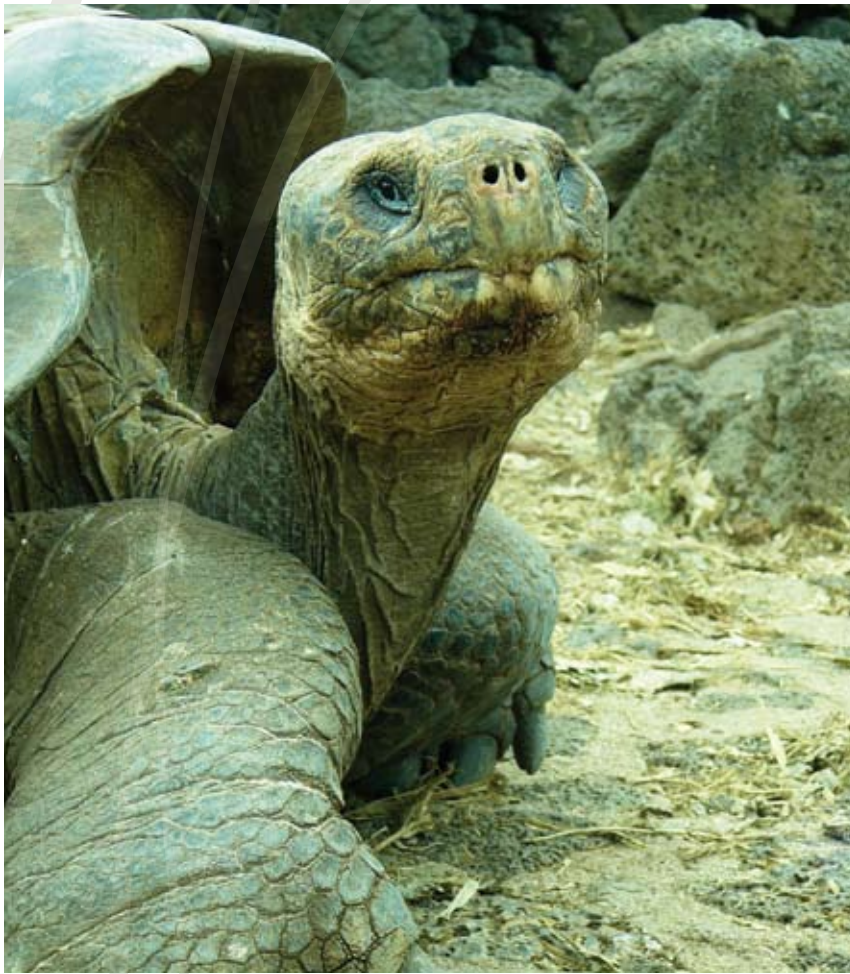


Galapagos Indulgence

The remote Galapagos Islands are easily accessed by flights from Ecuador.

A suite with an outside view in a modern luxury vessel is the perfect place to stay in between fascinating small group exploratory shore excursions accompanied by qualified naturalist guides.

There is no place on earth like the Galapagos Islands. You'll observe the creatures which fascinated Charles Darwin including iguana, sea lion, penguin, dolphin and the giant tortoise. Walk, snorkel, swim and be at one with nature in this unforgettable wildlife sanctuary – one of the world's very special places.

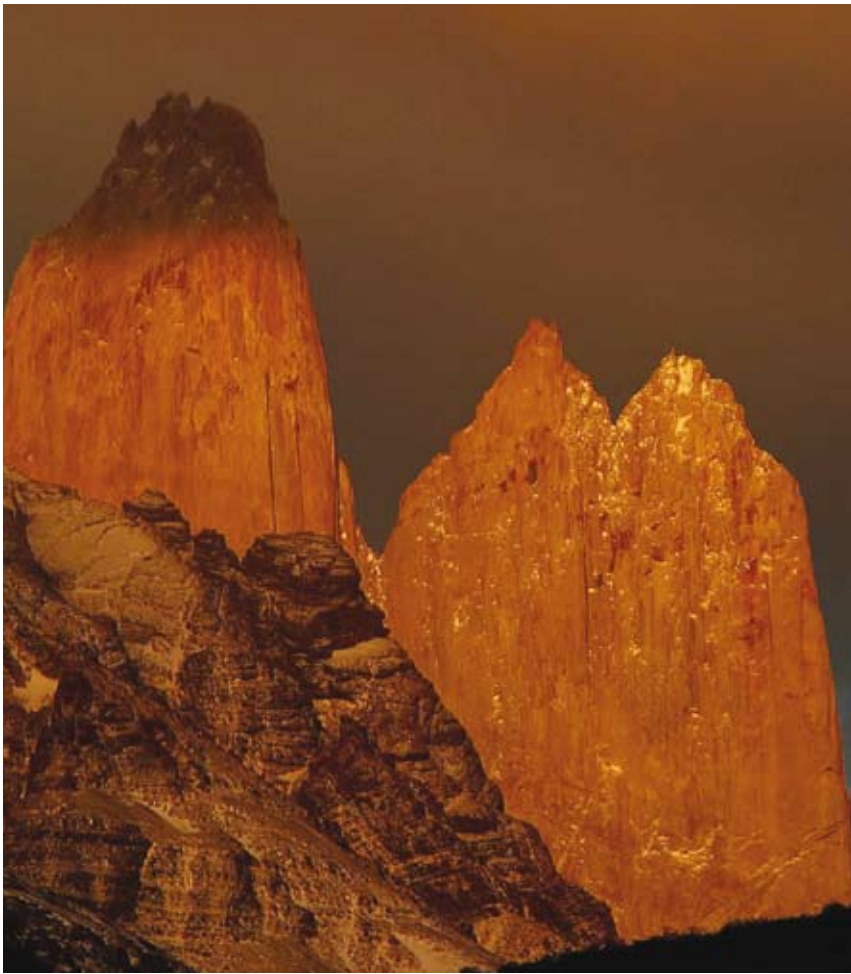


Cuzco & Machu Picchu in Style

What makes Cuzco's Hotel Monasterio unique? Is it the ornate chapel in this converted 17th century seminary, or is it the claim that this is the only hotel in the world to have oxygen-enriched rooms to minimise the effects of high altitude?

Whichever it is, it becomes secondary to an unforgettable luxury train journey through spectacular scenery en route to Machu Picchu – the famous Lost City of the Incas. You'll enjoy lunch overlooking the ancient citadel and a private guided tour of the ruins before re-boarding the train for a sumptuous four course dinner on the return journey to Cuzco.





explora in Patagonia

explora prides itself on offering sophisticated accommodation in remote environments, and its Hotel Salta Chico occupies a privileged position on the shores of Lake Pehoe in the spectacular Torres del Paine National Park. The park offers a stunning panorama with unusually shaped granite peaks, glaciers and turquoise-coloured lakes.

Guests receive a level of comfort, style and personalised service unparalleled in Patagonia. They choose from excursions including hiking, horse riding, mountain-biking and boating. Others relax and enjoy this tranquil resort with views over the Torres del Paine massif or Salto Chico waterfall. Facilities include open air Jacuzzi, sauna, heated indoor pool and restaurant.

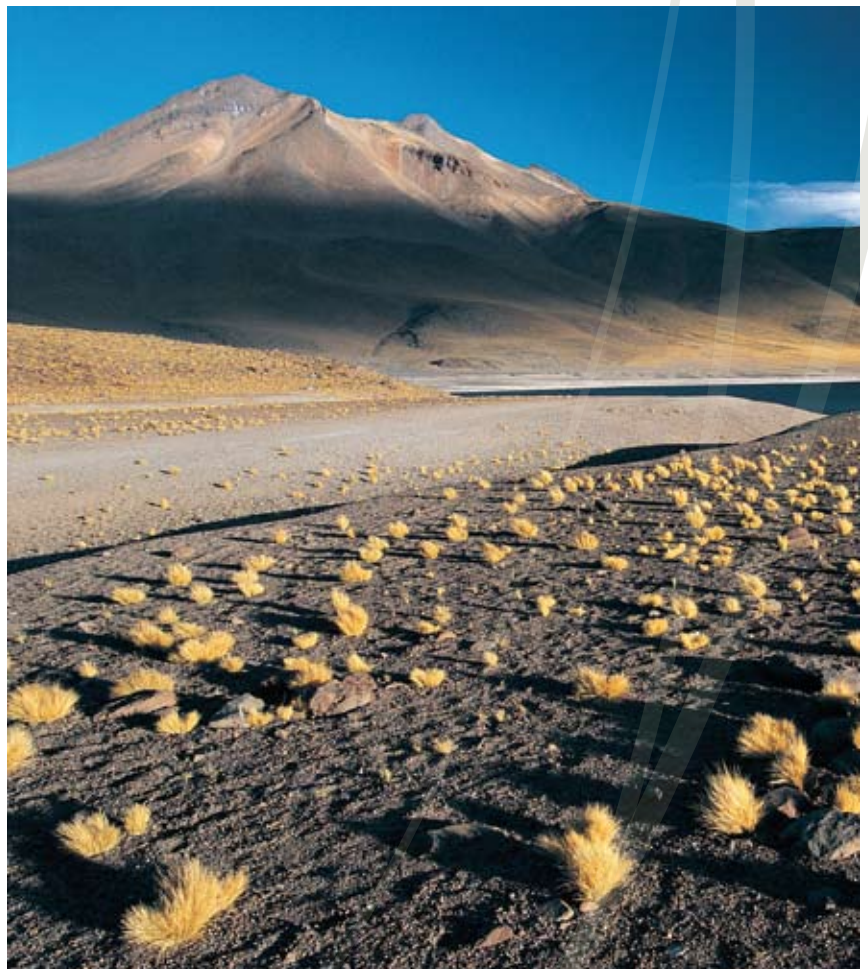


explora in Atacama

Appreciate Chile's En Atacama, the driest desert in the world. Stay in explora - the San Pedro de Atacama hotel with a difference, where maximum creature comforts are in harmony with nature.

Join drive excursions through the natural environment and visit sites of pre-Columbian, colonial and contemporary cultures. Enjoy breakfast at 4,500 metres above sea level, horseback riding through tranquil valleys, hiking and bicycle riding. Relax in a thermal pool and treat yourself to an elegant candlelight dinner.

Marvel at fascinating desert colours, the purity of the air, almost perfect volcano cones, hidden canyons, awesome geysers and pink flamingos.





The Royal Scotsman Classic Tour

5 days / 4 nights

The glamorous days of luxury rail travel return. Depart Edinburgh to see some of the finest scenery in ruggedly beautiful Scotland from a cosy armchair on this legendary Edwardian-style country house on wheels.

Rail enthusiasts and lovers of the finer things of life alike, will enjoy historic castles – including Glamis, the ancestral home of The Queen Mother - wildlife havens, tiny villages and famous whisky distilleries.

Formal dinners are special occasions, with a grand meal featuring the best of Scottish faire.

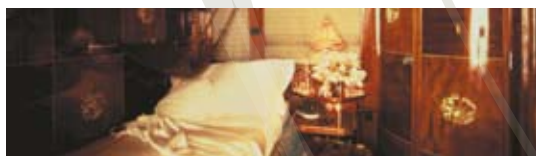


Venice Simplon-Orient-Express

2 days / 1 night

All aboard, as British Pullman coaches slip out of London and across Kent to Folkestone. Join a modern Eurostar service for the swift journey through the Channel Tunnel to France. At Calais Ville, the immaculate Wagons-Lit carriages await to carry you across Europe to the magical city of Venice.

Can you imagine waking up to views of the Swiss Alps from your cosy well-appointed private compartment window? This is one of the world's grandest rail journeys, with sumptuous meals including a formal dinner in a magnificent dining car.





Merrion Hotel

Dublin is one of the world's finest Georgian cities with its elegant eighteenth-century townhouses and peaceful, leafy squares.

The Merrion Hotel blends the grace and style of yesteryear with the finest modern touches to create an intimate, luxurious hotel with elegant guest rooms and suites decorated with superb Irish fabrics. It offers two dining venues - The Cellar Restaurant, and the renowned Restaurant Patrick Guilbaud - Dublin's most award-winning and acclaimed.

Dublin's old world charm is enhanced on weekends when the clip-clop of carriage horses may be heard in Merrion Square.



Ashford Castle

Relive the grand days of the Irish aristocracy and their country estates by choosing to stay at the grand Ashford Castle which dates from the 13th century. This magnificent pile, a former home of the Guinness family, is set in the lush and green Irish countryside just 30 minutes by car from Galway.

Ashford Castle has been providing 'country house' holiday experiences since 1939. With numerous golf courses and fishing spots in the area, it is also a popular place for elegant sporting interludes.

Enjoy a break, live like the lord of the manor in true Irish spirit at Ashford Castle.



Terms & Conditions

OUR QUALITY COMMITMENT

Tempo Holidays is a member of the Australian Federation of Travel Agents (AFTA) and a founding member of the Council of Australian Tour Operators (CATO). Tempo Holidays is a licensed travel agent giving you the consumer protection offered by the Travel Compensation Fund (TCF). Although some travel products can be booked via the Internet, only booking through an Australian accredited licensed tour operator and travel agency affords you consumer protection. The international travel products that you purchase from Tempo Holidays are quality assured through our vetting of product and suppliers. We are committed to the provision of excellent service and quality products in which consumer feedback forms an integral part. Our knowledgeable staff can assist your agent in the selection of the right holiday products to suit your budget and expectations.

BROCHURE VALIDITY

This brochure is valid for the period 01 January 2007 to 31 December 2007, unless otherwise specified.

PRICING

Rates will be available through your travel agent on request. Any supplements payable locally in the destination (eg. security deposit; entrance fees) will be expressed in local currency. Where exchange rate fluctuations of more than 2.5% occur, or any other increases in the price of services provided, which are beyond the control of Tempo Holidays occur, we reserve the right to adjust package prices accordingly, at any time up until the delivery of service, irrespective of the reservation payment status. Acceptance of this arrangement is a condition of booking. Our prices are inclusive of the cost of research of our travel products, consultation with travel agents, communication costs incurred in confirming travel services with overseas suppliers, providing documentation, brochure production, marketing and advertising. No representation is made by us to imply that the same, or similar product may, or may not, be obtained at a lower price. Receipt of your payment signifies the acceptance of the costs of services provided on your invoice, E&O* excepted.

ACCOMMODATION STANDARDS

Accommodation standards vary quite dramatically throughout the region and hotel rooms are often smaller than equivalent properties in Australia. Our hotels are generally selected for their location, facilities and price. Classifications are based on the grading given by local tourist authorities and reflect the size of the rooms and type of facilities offered, rather than denoting a style of hotel. Hotel photographs are intended to give a general impression only, and city maps are only a guide to the hotels' location.

HOTEL FACILITIES

The mention of facilities such as parking, gyms, saunas etc does not imply that the use of these is free. Often a charge applies and will be payable locally (unless otherwise specified). Tea and coffee making facilities in rooms are the exception rather than the rule. Swimming pools are not necessarily open all year round.

Bedding Configuration

Prices are generally based on standard twin share accommodation. Requests for specific bedding types must be made at the time of booking, eg. twin (separate) beds or a double bed. Such requests cannot be guaranteed as hotels may have limited availability of certain bedding types. Double rooms may have either twin or double beds. It is common practice to link together two single beds to use it as a double bed. Single rooms are often smaller than other rooms and may contain only a single bed depending on the hotel. Triple rooms usually consist of a twin bedded room with an additional sofa bed, folding bed or rollaway for the third person; please be aware the room may be crowded as a result. In villas and apartments the bedding configuration in the brochure is as advised at the time of publication, and is subject to change at the owner's discretion. The mention of multiple bedrooms in a villa or similar does not necessarily infer that these rooms afford total privacy.

Travelling with Children

Where a child shares the room with two paying adults and stays free, in most cases the hotel will not provide an extra bed and the child is expected to share an adult's bed. Additional charges may be levied and paid direct for child meals. Where a child discount rate is applied the child receives an extra bed, normally a rollaway. When children stay in a room without adults the adult charge applies.

Extra hotel nights or car rental days

Rates shown in the brochure are only available when booked and paid in advance in Australia. If booked overseas the rate applied will be the normal published rates.

SPECIAL REQUIREMENTS

Many sites are open-air and necessitate a reasonable amount of walking. While the walking is normally quite easy, if you are in any doubt about the nature of the sightseeing please ask your travel agent to consult with us. Special requests, such as wheelchair suitable accommodation and touring, ground floor rooms or limited step access, must be made to us in writing by your travel agent, and confirmed by us in writing; otherwise any such requests cannot be guaranteed.

EXCEPTIONAL CIRCUMSTANCES

In some circumstances following a natural disaster or political crisis, extended services such as coach tours or cruises may be cancelled by the supplier at very short notice, up to several days prior to the date of service. We stress that this occurs extremely rarely, however in such eventualities Tempo Holidays will make every endeavour to offer you substitute arrangements of a similar nature, standard, and cost. If the arrangements offered are not acceptable to you, a full refund of the cancelled tour or cruise will be offered. Should the alternative arrangements you have accepted be at a higher cost than that originally charged, the additional cost will be charged by Tempo Holidays to your account.

PAYMENT TERMS

STANDARD DEPOSIT

A deposit of \$220.00 per booking, sent through your travel agent within 7 days of making the booking, is required to secure your reservation, irrespective of the status of the booking. Failure to pay the deposit on time may result in your booking being cancelled. Any reservation that has to be rebooked due to expiry of the booking through non payment of a deposit, will be subject to an amendment fee of \$33 in addition to immediate payment of the deposit. If we are unable to confirm the initial booking the deposit will be refunded in full. You will be notified at the time of booking if any additional deposit requirements apply. Receipt of your payment signifies the acceptance of the costs of services provided, and the booking conditions contained herein.

ADDITIONAL DEPOSITS / PREPAYMENTS

Aberoi Sahl Hasheesh: 50% of accommodation costs required as a deposit within 7 days of booking.

Piedmont Wines & Portofino: 25% non-refundable deposit is due immediately on confirmation.

Castello Leopoldo/Volpaje: 25% non-refundable deposit due within 5 working days

Star Clipper Cruises: \$600 pp deposit within 7 days to confirm cruise.

Chateaux & Vineyards of the Loire: 50% of total price is due immediately on confirmation.

Luxury Barging Adventures: 25% of total price is due immediately on confirmation.

La Sultana: 30% non refundable deposit due on confirmation. For reservations between 20 Dec - 04 Jan: 100% non refundable deposit.

Machu Picchu in Style: \$500 pp non refundable deposit due within 7 days of confirmation.

Galapagos Indulgence: \$650 pp non-refundable deposit due within 7 days of confirmation.

explora Atacama/Patagonia: 30% of total price non-refundable deposit due within 7 days of confirmation.

Royal Scotsman: 25% of the applicable fare is required to request bookings.

Venice Simplon Orient-Express rail tours: 15% of applicable fare is required immediately on confirmation.

FINAL PAYMENT

Final payment is due 45 days prior to departure from Australia, except for Luxury Barging Adventures which is due 56 days prior to departure from Australia, Star Clipper Cruises, Royal Scotsman & Venice Simplon Orient Express rail tours where final payment is due 70 days prior to departure from Australia. Exceptions to this are bookings made less than 45 days (or less than 70 or 56 days in the case of the exceptions mentioned above), prior to departure whereupon full payment is required within 7 days, or by sale-end date, or other payment deadline as specified in individual package conditions, whichever is the earlier. Some airline tickets and/or special offers may require payment well in advance of the normal requirements. If you fail to meet payment conditions Tempo Holidays reserves the right to cancel the booking and apply the appropriate cancellation charges. Late payment may result in late issue of documentation which will not be issued until we are in receipt of payment in full.

SPECIAL BOOKING CONDITIONS

Some services cannot be booked within 30 days prior to commencement of the services being utilised unless we are holding a 50% deposit, or full payment where applicable, in order to process your booking. Bookings for all coach tours, cruises, walking & cycling holidays and cooking courses made less than 30 days prior

to departure will require a deposit of 50% in order to process your booking. This also applies to certain hotels. You will be advised by Reservations when this condition is applicable. If unable to confirm your booking for any reason we will refund this deposit in full. Final balance is required immediately upon confirmation.

OPTIONS

For some arrangements including villas, apartments, tours and cruises, an option system is used: Tempo Holidays will request an option to hold your booking for 7 days. Once the option is advised to your travel agent the deposit (or full payment if applicable) must be made within 5 working days in order to confirm your booking. If payment is not received on time the option will automatically lapse.

AMENDMENTS

Except as stated below, no fee will be charged for the first amendment or to extend an existing booking. Charges will apply in the following circumstances:

- A proposed amendment may be treated as a cancellation in the case of airline tickets, Rail Passes or holidays incorporating rail tickets, villa and apartment holidays, cruises, walking and cycling holidays, and the relevant cancellation charges will apply.
- For second and subsequent alterations, excluding extensions or additions, a fee of \$33 (inc GST) per booking applies.
- Any additional charges applied by suppliers are payable by the customer and will be charged to your account.

ADDITIONAL CHARGES

Due to the costs of communication and provision of documents a charge will apply for the following services (all prices include GST):

Minimum Booking: \$33 for bookings of less than \$500 total

Late Booking: \$33 for any booking made less than 7 days prior to departure from Australia. A guarantee of full payment is required at the time of booking. Courier fees may also be applied.

Document Re-issue Fee: \$33 for any amendment made which necessitates re-issue of documents. This may be in addition to any other amendment fee charged by our suppliers and passed on to you.

Payment by credit card: a fee will be charged on the value of the amount being charged to your credit card & will be added to the amount being paid. Current fees applicable are as follows: MasterCard & Visa Card 1.5%; Diners Club 2%; American Express 3%.

Courier Fee: Where vouchers, tickets and travel documents are sent via specialist courier this cost will be charged to your booking.

INVOICE ERRORS OR OMISSIONS (E&O*)

We reserve the right to correct any errors in rates quoted or calculated for any service, notwithstanding that the invoice may have been paid in full. All confirmed bookings are issued with an invoice detailing the services booked.

If any service is still on request this will be indicated on the invoice. It is the responsibility of the travel agent to ensure all invoice details are correct and the client acknowledges all cancellation conditions.

DOCUMENTATION

Travel vouchers and other documentation will normally be issued two weeks prior to departure. Documentation will not be issued until we are in receipt of payment in full. Issuance of documentation does not absolve responsibility for any outstanding payments due.

CANCELLATIONS

All cancellations must be made in writing through Tempo Holidays in Australia. No responsibility is taken for cancellations of hotel bookings or other services made directly by the client or the client's travel agent with the service provider, regardless of whether written proof is given.

PARTIAL CANCELLATION

Cancellation of confirmed services forming part of an existing booking will incur cancellation fees as listed.

TEMPO HOLIDAYS CANCELLATION FEES

Our standard schedule of cancellation fees is as follows:

- 45 days + prior to departure: forfeit of deposit.
- 44-15 Days prior to departure: 25% of total cost or deposit, whichever is greater
- 14 Days or less prior to departure: 100% total cost

The above fees are subject to 10% GST

The exception to this is Car Rental, where the Cancellation Fees are:

- 48 hours + prior to departure: loss of deposit (unless other services on the same booking in which case no charge)
- 48 or less prior to departure: 100% total cost

SUPPLIER CANCELLATION FEES

Supplier cancellation charges may be in addition to the charges outlined above. Supplier charges are based on the commencing date and cost of each confirmed arrangement. Some services have cancellation fees higher than the standard scale, as listed below as a guide. Actual cancellation charges may vary as they are based on the amount levied on Tempo by suppliers at the time of cancellation. Charges may be up to 100% of the cost paid.

Air tickets: prior to ticketing \$25; after ticketing \$250; after departure no refund. Cancellation fees depend on the conditions of the applicable airfare.

Terms & Conditions

ADDITIONAL CANCELLATION FEES

Ritz Carlton: 100% cancellation fees within 21 days prior to departure

Oberoi Sahi Hasheesh: (between 26 Dec – 06 Jan & 01 Apr - 15 Apr: 50% cancellation within 45-30 days prior to departure, 100% cancellation fees within 30 days prior to departure. All other times: 50% cancellation will be charged between 21-15 days prior to departures, Within 15 days: 100% cancellation fees.

Piedmont Wines & Portfino: 21 days+ prior to departure: 25% of total price, 20-15 days prior: 50%, 14 days or less: no refund.

Castello Leopoldo/Volpaie: 45 days+ prior to departure: 25% of total rental price, between 44-30 days prior: 50%, between 29-15 days: 90%, 14 days or less: no refund.

Star Clipper: 60+ days prior to sailing -\$250 per person,

59-30 days prior to sailing -\$600 per person, 29-15 days prior to sailing – 50% of cruise cost, 14 days or less – no refund.

Chateaux & Vineyards of the Loire: 15 days+ prior to departure – 50%; 15-0 days: no refund.

Luxury Barging Adventures: 56 days+ prior to departure: 25%, 55-15 days prior: 50% and 14 days or less: no refund.

Royal Scotsman Train Tours: 120 days or more prior to journey commencement: 5% of the fare; 119-56 days prior: 25%, 55-21 days prior: 50%, 20 days or less: 100%.

Venice Simplon-Orient Express: 56 days or more prior to the commencement: 15% of the fare, 55-21 days prior: 30% of the fare, 20-3 days prior: 70% of the fare. Under 3 days: no refund.

In addition to the scale of charges listed above some service providers, including but not limited to, airlines, cruise operators, hoteliers etc may apply additional cancellation charges. Any such charges will be added by us to your account.

NO SHOW

If you fail to check-in at your designated hotel as confirmed 100% No Show Fee will be charged.

REFUNDS

Once you have left Australia a refund will not be given for any service or accommodation not used by you due to late arrival, early departure, or by choice. This includes the failure of any transportation to operate as scheduled. Tempo Holidays does not authorise any overseas suppliers including hotel management to promise refunds on our behalf. Any unused car rental is non-refundable. No refund applies if the cost of your holiday is reduced after final payment is made.

TRAVEL INSURANCE

Travel insurance is not included in any of the prices quoted in this brochure. We strongly recommend that you purchase travel insurance from your travel agent at the time of booking to cover yourself against loss of monies paid in the event of cancellation due to illness or other unforeseen circumstances; as well as for medical expenses, loss of luggage and other expenses incurred whilst overseas.

WHEN YOU GET THERE

LOCAL REPRESENTATIVES

Your documentation states the name and telephone number of our local representative. Please do not hesitate to contact our representatives for any assistance with difficulties or changes. If you need to alter your arrangements once overseas or to add services to your booking you may do this through our local representative. Any additional costs incurred therein must be paid directly to the

supplier of the service and may not be charged back to Tempo Holidays. We cannot be held responsible for any subsequent complaint with arrangements booked directly with a supplier abroad. Cancellations of confirmed services must be notified through Tempo even if you have advised the local representative. Tempo Holidays does not authorise the employees of any overseas supplier to promise refunds to clients.

CONSUMER CLAIMS

We endeavour to ensure that all your arrangements proceed smoothly. Occasionally problems can occur while you are away, in which case it is essential and practical to try to resolve it locally with the provider of the service. You must inform our local representative immediately, or contact Tempo Holidays if that fails. If you are unhappy with your hotel room please inform the Duty Manager so the situation may be rectified on the spot. If you fail to take these steps any claim to compensation may be reduced or denied. If you have an unresolved complaint this should be put to us in writing detailing the efforts that were made with the local operator to resolve the issue. Please send this with supporting documentation, via your travel agent, within 30 days of the date of the service. No claim made after this period will be considered.

TIPPING

Our prices do not include tips. Tipping tour drivers and guides is normal practice in the countries included in this brochure, however please try not to feel too harassed by the need to tip many people, albeit small amounts. In retrospect you will find that tips constitute a small proportion of your overall touring budget.

OVERBOOKING

A tourism trend is the practice of over-booking by airlines and hotels. Client/s accept that any claim arising from overbooking may only be made against the airline or hotel concerned. Without prejudice to the foregoing, Tempo Holidays will take every possible action to protect the Client's interest should such an over-booking or similar occur.

GENERAL TERMS AND CONDITIONS

THE COMPANY

"The Company" means Tempo Holidays Pty Ltd. ABN 51007331213. Licence No. 31341.

BROCHURE CONTENT

Every effort has been made to ensure that the brochure is accurate at the time of printing and The Company shall not be liable for any injury, damage or loss caused by any unintended inaccuracy. If for reasons beyond The Company's control, and if The Company determines in the interest of safety and security to change your package arrangements, and/or accommodation, either in whole or in part we reserve the right to do so, and will endeavour to provide alternative arrangements of the same standard as that originally booked.

COSTS NOT INCLUDED IN PRICES SHOWN

Airfares unless otherwise stated, visa & passport costs, travel insurance, vaccination and medical expenses, excess baggage, airport departure taxes, local government taxes and charges such as bed tax and city tax, laundry, postage, phone calls, fax/email charges, beverages, items of a personal nature, tips and meals not mentioned on itinerary.

GST PROVISION

GST does not apply to air and land arrangements consumed overseas e.g. coach tours, hotel accommodation, car rental or car leasing. GST does apply to, and has been included in the cost of, Tempo Holidays amendment fees, late booking fees, minimum booking fees, document re-issue fees, cancellation fees, airline cancellation fees.

COMPANY RESPONSIBILITY

Tempo Holidays Pty Ltd is not itself a carrier or hotelier, nor do we own aircraft, hotels or coaches. The services that The Company supplies consist of arranging and coordinating accommodation, tours and transfers, making bookings and issuing vouchers to be redeemed by suppliers. We exercise every care in the selection of reputable airlines, tour operators, coach operators, hotels and other suppliers of the various travel services used in these tours. It is important to note, therefore, that all bookings with Tempo Holidays are subject to the terms and conditions and limitations of liability imposed by airlines, coach operators, hoteliers, and other service providers including but not limited to shipping, rail, car hire and restaurant operators, whose services we utilise, some of which limit or exclude liability in respect of death, personal injury, delay and loss or damage of baggage.

We always do our best to ensure that your holiday arrangements are satisfactory, and we accept liability for, but only to the extent of, any loss or damage sustained by you as the result of our negligence, or that of our employees or agents. However The Company does not accept any liability of whatever nature for the acts, omissions or default whether negligent or otherwise, of those airlines, coach operators, shipping and cruise companies, hoteliers or other persons providing services in connection with your tour arrangements pursuant to a contract between themselves and yourself (which may be evidenced in writing by the issue of a ticket, voucher, coupon or the like) and over which The Company has no direct and exclusive control.

The Company does not accept responsibility in contract or in tort (actionable wrong) for any injury, damage, loss, delay, additional expenses or inconvenience caused directly or indirectly by force majeure or other events which is beyond its control, or which are not preventable by reasonable diligence on the part of The Company, including but not limited to war, civil disturbance, fire, flood, unusually severe weather, acts of God, acts of Government or any other authorities, accidents to, or failure of machinery or equipment, or industrial action (whether or not involving our employees and even though such actions may be settled by acceding to the demands of a labour group).

CLIENTS' RESPONSIBILITY

You should familiarise yourself with any health or visa requirements that may be applicable in the areas that you intend visiting, and you shall be responsible for all entry, exit, health and other documents required by law, regulations, orders, demands or requirements of the countries visited or transited. You shall carry a valid passport at all times. Passport, visa and vaccination requirements are not our responsibility and we are not liable for any loss or expense due to your failure to comply with the above. It remains your responsibility to ensure that these documents are in order and to meet any additional costs incurred (whether by the client or by Tempo Holidays on the client's behalf) as a result of failure to comply with such requirements. You accept that you may be travelling through areas of political or climatic instability, high altitude and remote areas without proper medical services, and accept the associated risks. The making of a booking constitutes your acceptance of all booking terms and conditions as described herein and forms the basis of your contract with Tempo Holidays.

AGENT'S RESPONSIBILITY

- It is your Agent's responsibility to advise us of any special requirements you may have and to communicate to you any changes or alterations advised to your Agent by The Company.
- No representation made by your Agent to you concerning the quality, location, or any other matter in relation to the services and facilities provided by The Company shall bind The Company unless your Agent has been expressly or impliedly authorised by us to make such a representation.



Tempo Holidays is affiliated with the following organisations:

CATO

Council of Australian Tour Operators



No. 02-3 5634 0



EASTERN MEDITERRANEAN
TOURISM ASSOCIATION





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IMPORTANT NOTICE

Details of important consumer booking conditions and operators responsibilities are set out on pages 34 and 35. Details of particular tours described in this brochure may have changed since the brochure was published. Make sure you carefully read the booking conditions, and ask your travel agent to check on whether there have been changes BEFORE YOU BOOK. Cancellation and amendment charges apply. Only one change per booking will be made free of charge. Second and subsequent changes incur a fee of A\$33 per booking.

Your Travel Agent